



As of January 2012

Return Policy

At Kinwood, your complete satisfaction is important to us. If you have received a product that you are not satisfied with please contact our office.

Goods may be returned or exchanged within the first 30 days of receipt. All returns must be in their **original** packaging and in **resalable** condition unless defective or damaged. Some returns may be subject to restocking fees, and/or courier costs depending on the circumstances of the return.

An authorization must be received prior to returning any merchandise; your customer service representative will assist you in obtaining an authorization number to attach to any returns/exchanges.

Custom printed, packaged, or duplicated products are considered custom and are therefore non-returnable unless received defective or damaged.

We appreciate your business!

Kinwood Multimedia Inc. 2850 Argentia Rd., Suite 3, Mississauga, ON L5N 8G4

Local: 905-812-9663 TF: 877-498-9663 Fax: 905-812-9116

www.kinwood.com